

YOUR COVID-19 TEST RESULTS:

How to view your results in the MHS GENESIS Patient Portal

STEP 1: On the MHS GENESIS Patient Portal Home Screen, Click on the drop-down arrow next to “Health Record” on the left side of screen.

STEP 01

1. Click drop down button

Disregard COVID "results" here

STEP 2: Now that the Left hand side drop-down menu is displayed, Click on sub-link labeled, “Covid-19 Results”.

STEP 02

2. Click "Covid-19 Results"

Disregard COVID "results" here

Step 3: Your COVID-19 (SARS-CoV-2 PCR) results will be displayed as soon as they are updated in MHS GENESIS. (Click on “Print” button if you need a hardcopy.)

STEP 03

3. Click "Print" button.

Print

COVID-19 Results

COVID-19 Laboratory Results

SARS-CoV-2 PCR
Not Detected
Date: Nov 22, 2020 12:25 p.m. PST
[Show more info](#)

SARS-CoV-2 PCR
Negative
Date: Jul 18, 2020 01:39 p.m. PDT
Reference Range: Negative
[Show more info](#)



COVID-19: What Should You Do After Being Tested & Awaiting Results?

Test results for COVID-19 can take 3-7 days to come in, if not sooner. Awaiting results can be stressful. Until you hear back from your provider, be prepared to take precautions, like isolation and monitoring your health to help #Stopthespread

If you have symptoms of COVID-19 or have had a known exposure:

- Isolation:** while waiting for the results of your test, you and your household contacts should **stay at home**.
- Stay in a specific room and **away from other people in your home** to the extent possible. Use a separate bathroom, if available.
- Household members can consider staying in a separate location, if available, to decrease their risk of exposure.

If you test **POSITIVE** for COVID-19

TAKE STEPS TO HELP PREVENT THE SPREAD OF COVID-19



STAY HOME.

Do not leave your home, except to get medical care. Do not visit public areas.



STAY IN TOUCH WITH YOUR PROVIDER.

DEPARTMENT OF DEFENSE
MHS GENESIS
MILITARY HEALTH SYSTEM
The **MHS GENESIS Patient Portal** Allows secure messaging with your healthcare team 24/7, request telehealth or virtual appointments, view lab results, visit notes and more.

The Puget Sound Military Appointment Center:
1-800-404-4506



GET REST AND STAY HYDRATED.

Take over-the-counter medicines, such as acetaminophen, to help you feel better.

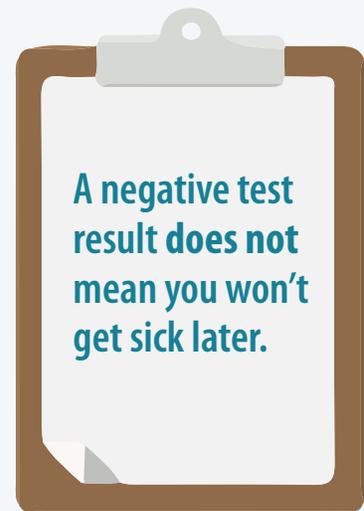


SEPARATE YOURSELF FROM OTHER PEOPLE.

As much as possible, stay in a specific room and away from other people and pets in your home.

If you test **NEGATIVE** for COVID-19

- You probably were not infected at the time your sample was collected.
- However, **that does not mean you will not get sick.**
- It is possible that you were very early in your infection when your sample was collected and that **you could test positive later.**
- **Continue to practice social distancing, wear a mask, and practice routine hand-hygiene.**



JBLM COVID-19 Hotline at 253-967-3831



[CDC.GOV/CORONAVIRUS](https://www.cdc.gov/coronavirus)



Military Health System
Your health, our priority 24/7

1-800-TRICARE

Sometimes, you may not be sure about symptoms and may have questions. You can always call the MHS Nurse Advice Line 24/7 at no-cost to speak with a Registered Nurse.



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ARMY MEDICAL CENTER