

MHS GENESIS Patient Portal

Along with the DHA electronic health record, the MHS GENESIS Patient Portal launched in February 2017.

The MHS GENESIS Patient Portal is a secure website for 24/7 access to your health information, including managing appointments and exchanging messages with your care team.

- Use MHS GENESIS Patient Portal Medications tab to renew your existing prescriptions. Renewals are needed when a prescription has no refills left, or has expired, and you need to continue taking the medication.



- **New 29Feb2024: Rx Refills** tab/ functionality added to Patient Portal website to Refill Medications
- Also continue to use the pharmacy phone line to refill prescriptions: (253) 968-2999 for Madigan, Puyallup, and South Sound pharmacies; (253) 968-6699 for McChord.
- To activate a New Medication, TEXT “Get In Line” to this Service Line # at (833) 270-8758 or scan the QR code below.



- If you have a New Prescription to Activate, use the Patient Portal Messaging to message your pharmacy.
- Join Telehealth Appointments through the Patient Portal Appointments tab.

Access MHS GENESIS Patient Portal

<https://my.mhsgenesis.health.mil>

For questions regarding the DS Logon, visit

<https://www.dmdc.osd.mil/identitymanagement/app/login>

or contact the Defense Manpower Data Center at (800) 538-9552.

Patient Portal CHECK LIST

- Are you registered in DEERS?
- Must have a DS Logon, CAC or PIV Card to access the MHS GENESIS Patient Portal.

Ages 0-12: Only sponsors, parents, or guardians (Proxies) are granted access to a child’s records.

Ages 13-17: Only sponsors, parents, or guardians are granted access to a limited set of the teenager’s records such as appointments, secure messages, immunizations, and allergy information.

Ages 18+: If eligible, may create their own DS Logon account to access the Patient Portal.

Madigan Version 2024Mar05
Madigan Patient Portal Champions:
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MADIGAN
ARMY MEDICAL CENTER

MHS GENESIS PATIENT PORTAL



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The Electronic Health Record

MHS GENESIS is the electronic health record for the Military Health System, providing enhanced, secure technology to manage your health information.

MHS GENESIS integrates inpatient and outpatient solutions that will connect medical and active duty dental information across the continuum of care, from point of injury to the military treatment facility. This includes garrison, operational, and en route care, increasing efficiencies for beneficiaries and healthcare professionals.

MHS GENESIS provides a single health record for service members, veterans, and their families.

Patients receive Messages of any submitted Referrals, accepted to either the military hospital or to the Network

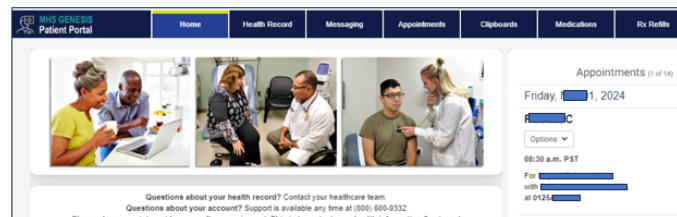
Patient Portal Access

To access the MHS GENESIS Patient Portal, visit <https://my.mhsgenesis.health.mil>. Beneficiaries can log in to the MHS GENESIS Patient Portal using their DS Logon, CAC or PIV card.

For MHS GENESIS Patient Portal access, log into the same site as above and create your DS Logon. A link to "Create Account" is available via the MHS GENESIS Patient Portal landing page to direct patients on obtaining their DS Logon credentials.

DS Logon passwords expire every 60 days and will require updating your password.

For questions regarding the DS Logon, visit www.dmdc.osd.mil/ or contact the Defense Manpower Data Center at (800) 538-9552.



Key Benefits

Through the **MHS GENESIS Patient Portal**, you can:

-  View your health information
-  Exchange secure messages with your care team
-  Request prescription renewals and refills
-  View notes from your clinical visits and certain lab/test results, such as blood tests
-  Manage medical and active duty dental appointments
-  Look up information related to your health concerns and medications
-  Anticipated future functional improvement of "Schedule a New Appointment" for Madigan, once Closed Booking is available.



Modern. Secure. Connected.